AION

Powered by GAC Group

Warranty and Maintenance Manual

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FOREWORD

Dear Customers,

Thank you for choosing an AION vehicle. We greatly value your trust and confidence in our brand. Our goal is to provide you with the best products and services, ensuring that every journey is enjoyable and worry-free.

To keep your vehicle in optimal condition over the long term, we kindly remind you to visit an Authorised AION Repairer for regular maintenance, as outlined in the Regular Maintenance Schedule provided in this manual. At our Authorised service centres, you will receive professional service from technical personnel who have undergone dedicated AION training and who follow the official operating standards.

This booklet serves as the warranty and maintenance manual for your vehicle. Please bring it with you whenever you visit an Authorised AION Repairer for scheduled maintenance or warranty repairs, and keep it in a safe place for future reference.

The copyright of this manual is owned by AION. The Company reserves the right to revise, interpret, and update its content. The information and technical data contained herein are valid at the time of approved printing. AION may update or modify certain information or data concerning new vehicles / models without prior notice and assumes no liability for changes made thereafter.

We wish you safe and pleasant journeys!

Aion Auto UK Ltd. July, 2026

Vehicle Delivery

Before delivery, the AION Authorised Dealer will inspect your vehicle. Any damage or missing items should be reported to the AION Authorised Dealer for rectification.

The following items are to be handed over with the vehicle (tick as appropriate):					
Item	**Yes**	**No**	**Item**	**Yes**	**No**
Owner's Manual (Digital)			Keys (including emergency key)		
Quick Start Guide			Spare tyre		
Warning triangle			Driver's tools (refer to the Owner's Manual)		
It is hereby confirmed that I have checked the items listed above and accept the purchased vehicle.					
Signature of vehicle owner/Authorised person:					

AION New Vehicle Warranty

The warranty period shall commence on the date of first registration. These terms and conditions are for warranties starting from May 2026.

The table (1.1) below outlines the vehicle warranty coverage

Item:	**Warranty period (whichever first)**:
Traction Battery	8 years / 125,000miles, SOH* 70%
Basic Vehicle Warranty	8 years / 100,000miles
Powertrain	8 years / 100,000 miles
Anti-Corrosion	8 years (unlimited mileage)
Paint Warranty	3 years (unlimited mileage)

*State of Health (SOH) refers to the high-voltage traction battery's remaining usable capacity compared with its original specified usable capacity when new, expressed as a percentage.

For the purposes of the power battery warranty, the SOH threshold is 70%. This means the power battery warranty applies where the battery's measured usable capacity falls below 70% of its original specified usable capacity within 8 years or 125,000 miles, whichever occurs first, subject to confirmation by an AION Authorised Repairer and the warranty terms, conditions and exclusions set out in this Manual.

Battery SOH is affected by age, mileage, charging behaviour, storage conditions, operating environment and maintenance history. Battery SOH assessments will be carried out using AION-approved diagnostic tools and objective technical assessment methods in accordance with AION's applicable battery warranty procedures.

Note: The warranty periods listed in this table apply to commercial vehicles. For the purpose of the Warranty, commercial vehicles means vehicles used primarily for commercial passenger transport, ride-hailing, taxi services, chauffeur services, rental or hire operations, commercial delivery services, or other business activities as designated by AION from time to time.

Full warranty coverage is subject to the terms, conditions and exclusions set out in this Manual. Nothing in this warranty affects the customer's statutory rights under applicable consumer law.

The table below (1.2) outlines warranty limitations. Other limitations may apply, please check with your AION Dealer.

Item	Warranty period (whichever is first)
A/C filter, Wiper blades, Key fob battery, Fuses, General relay, Light bulbs (including LED), Brake pads, Brake discs	6 months / 6,000 miles
Spark plugs, Fuel filter, Drive belt, Clutch disc (if applicable)	6 months / 6,000 miles
12V Battery, Tyres	12 months / 12,000 miles

Duration of the warranty

Your new vehicle (the "Vehicle") is protected by this AION New Vehicle Warranty (the "Warranty" , "warranty" provided by AION Auto UK Ltd). This means the Vehicle is guaranteed on the terms and conditions set out in the Warranty against any defect relating to material, fitting or manufacturing fault under the Warranty for a period as shown above & below. Additional terms for the powertrain and traction battery warranty are set out above and below.

Geographic coverage

The Warranty applies to any AION vehicle sold new in the United Kingdom as long as it remains registered in the UK. If a Vehicle is likely to be principally used or registered outside the UK, the Customer cannot benefit from the Warranty, and the Warranty will be invalid. Please contact your nearest AION Dealer for further information.

Scope

This Warranty covers the cost of repair or replacement of defective parts to repair a material, assembly or manufacturing defect recognised by the manufacturer when carried out by a member of the authorised AION Network. It also covers consequential damage to the Vehicle resulting from the principal defect. It is up to AION, in consultation with the relevant AION Network member, to decide whether it is appropriate in the circumstances to repair or replace any faulty part.

Compliance with recall notices

In the event that AION contacts the Customer directly in respect of product safety recalls and quality realignment notices, these must be complied with in full. Failure to comply will invalidate the Warranty for any particular incident or claim relating to the product safety recall or quality realignment notice.

Ownership of parts replaced

In return for the replacement parts fitted by AION under the Warranty, the part(s) replaced within the scope of the Warranty rightfully become the property of AION and the part(s) may be retained by the Dealer.

Transfer of ownership

Transfer of ownership of the Vehicle does not alter the terms and conditions of the Warranty.

The AION traction battery and powertrain warranty

The AION Powertrain and traction battery Warranty forms part of the Warranty and is subject to the same terms and conditions as the Warranty except the additional conditions detailed herein also apply. In the event of any conflict between the terms of the Warranty and Traction Battery Warranty, the Traction Battery Warranty terms will apply.

Scope of the powertrain warranty

The AION Powertrain Warranty will run for the time period detailed in table 1.1 above.

Electric powertrain consists of the following elements:

1. Motor
2. Reduction Gear
3. Charger – Box Interconnection
4. EVC Controller
5. Inverter
6. DCDC Converter
7. Connecting High Voltage Cables (between these components)

Scope of the traction battery warranty

The Traction Battery models are provided with a Warranty subject to limitations on age, mileage and the minimum battery capacity level as set out in the table above.

If the Traction Battery falls below the minimum battery capacity level and the Vehicle is within the age or mileage limitations referred to above, the decision as to whether it will be repaired or replaced will be at AION's discretion.

The powertrain and traction battery warranty does not cover:

- Any damage or fault caused by failure to comply with the Manufacturer's recommendations in the use, charging, storage and servicing of the Traction Battery;
- Any damage or fault caused by failure to repair the Vehicle and/or Traction Battery, further to detection of an issue;
- Any modifications which are made to a Traction Battery by the Customer;
- Damage caused by the following:

- The use of a non-AION approved charging cord (cable/device)
- Charge from an installation or charging point which is defective.
- Damage resulting from a battery charge not meeting the recommendations as stated in the Driver's Handbook.

The AION anti-corrosion warranty

The Anti-Corrosion Warranty forms part of the Warranty and is subject to the same terms and conditions as the Warranty except that the additional conditions detailed herein also apply. In the event of any conflict between the terms of the Warranty and Anti-Corrosion Warranty, the Anti-Corrosion Warranty terms will apply.

Duration of the anti-corrosion warranty

The Anti-Corrosion Warranty applies as detailed in the table above.

Scope of the anti-corrosion warranty

AION guarantees only the bodywork and sub-frame of all AION Vehicles against perforation originating from the interior of the Vehicle where the corrosion is due to a manufacturing or material fault or a problem concerning application of anti-corrosion products to Vehicle metalwork ("Protection Products") by AION or a AION Network Member. The Anti-Corrosion Warranty covers repair or replacement of corroded parts of the Vehicle's bodywork and sub-frame subject to them being a result of a manufacturer defect, material fault or the application of anti-corrosion products recommended by the manufacturer. It is the AION workshop's responsibility to decide whether repair or replacement of these parts is required.

The AION workshop will inform the Customer of this.

The AION anti-corrosion warranty does not cover:

- Items outside the scope of the Warranty or damage not covered by the Warranty, as specified above
- Mechanical elements that are not an integral part of the bodywork or subframe (including but not limited to alloy wheels)

Conditions under which the anti-corrosion warranty will apply

To benefit from the Anti-Corrosion Warranty, the Customer must approach an AION Authorised Repair. The Customer must present the Driver's Handbook with the Service sheets duly documented (validation of the anticorrosion check) to justify entitlement to the Warranty.

The application of the Anti-Corrosion Warranty depends on the anti-corrosion inspections carried out on the bodywork, subframe and underbody. The inspections must be carried out at the mileages stated on the service schedule and at least once every two years.

The periodic services within the AION Network include these inspections. In the event of the Customer requesting the Anti-Corrosion inspection carried out other than during the periodic service, the resultant costs for this inspection will be payable by the Customer. At the time of these inspections, the Customer will check that the professional who has carried out the operation has properly filled in regular maintenance record. The Customer shall arrange for repairs to be carried out as soon as possible.

The application of the AION Anti-Corrosion Warranty also depends on the repairs to the bodywork and the subframe being carried out in compliance with AION's recommendations. The refurbishment operations or replacement of components under the conditions described in the paragraph entitled "Scope of Anti-Corrosion Warranty" will take the general condition of the Vehicle into account as regards to its age, mileage and the level at which it has been maintained. The replaced parts under the Anti-Corrosion Warranty will become the full legal ownership of AION.

AION paintwork warranty

The Paintwork Warranty forms part of the Warranty and is subject to the same terms and conditions as the Warranty except that the additional conditions detailed herein also apply. In the event of any conflict between the terms of the Warranty and Paintwork Warranty, the Paintwork Warranty terms will apply.

Duration of the Paintwork Warranty

AION guarantees the paintwork of the exterior painted bodywork and other painted components (bumpers, original spoiler and rear view mirrors) only. All other items are excluded for the period set out in the table above.

Scope of the paintwork warranty

The Paintwork Warranty covers refurbishment or replacement, free of charge, by a AION Network member of the items listed above only, showing paintwork defects (for example: damage to the varnish or top coat, due to any material, manufacturing or application fault) recognised by the Manufacturer, during the Paintwork Warranty Period.

The decision as to whether and how to repaint the Vehicle or replace parts under the Paintwork Warranty will be taken by AION (in its sole discretion) in consultation with the relevant AION Network member who will take into account the general condition of the Vehicle as regards to its age, mileage and the level at which it has been maintained.

The Paintwork Warranty does not cover:

- Items outside the scope of the Warranty or damage not covered by the Warranty, as specified above.
- Damage caused by events beyond AION's reasonable control, including but not limited to: lightning, fire, floods, earthquakes, acts of war, terrorism, civil commotion, sabotage, vandalism, acts of God, riots and attacks.
- Mechanical elements that are not an integral part of the bodywork or subframe (including but not limited to alloy wheels).

Warranty Exclusions

The Vehicle Warranty does not cover defects, damage or failures caused by or resulting from the following circumstances:

- Normal wear or deterioration, for example, seat depressions, wrinkling, abrasions, or other deformations and similar items.
- Wear and tear under normal use. See exclusions in table 1.2, AION New Vehicle Warranty **Page 6**.
- Improper repair or modification performed at a service centre not Authorised by AION or by a person not competent to perform such activities.
- Damage or failure caused by maintenance that has not been carried out in accordance with AION's prescribed maintenance requirements, where such failure is attributable to that maintenance.
- Improper winch or towing the vehicle.
- Force majeure, being damage caused by external events beyond AION's control, including fire, flood, storm, impact damage, accidental damage or similar external causes, where not caused by a manufacturing defect.
- Damage caused by use of the vehicle outside its intended operating conditions, including organised motorsport, competitive events, or off-road use where the vehicle is not designed for such use.
- Damage caused by prolonged exposure to corrosive or abnormal environmental conditions (for example chemical contamination, severe salt exposure, animal infestation), where unrelated to a manufacturing defect.
- Overloading the vehicle.
- Using the vehicle as a permanent, continuous, commercial or non-approved power source, or using vehicle-to-load/V2L other than in accordance with AION instructions, limits and approved accessories.
- Corrosion, not caused by AION manufactured or supplied materials, causing perforation (holes) in body panels or the chassis from the inside out.
- Windshield or window glass broken, scratched, or cracked, not caused by a defect of AION manufactured or supplied materials.
- Components or equipment which are not part of the vehicle at the point of original manufacture.
- Minor operational characteristics that do not affect vehicle function, safety or performance, including normal operating sounds or cosmetic ageing consistent with ordinary use.
- Un-Authorised odometer changes.
- Maintenance services, including, but not limited to the following:
- Wheel alignment or balancing.
- Appearance care (such as cleaning and polishing).

Spare Parts Warranty

The spare parts warranty applies to AION genuine spare parts purchased from, supplied by, or fitted by an AION Authorised Dealer or Authorised repairer.

The warranty period starts on the applicable spare part warranty start date. This shall be:

(a) the date shown on the purchase invoice issued by the AION Authorised Dealer or Authorised Repairer; or

(b) where the spare part is delivered or fitted on a later date, the date of delivery or fitment, as applicable.

Where the invoice date and the delivery or fitment date differ, the applicable warranty start date shall be the date on which the spare part is first supplied to the customer or fitted to the vehicle, whichever is applicable and can be verified by AION records

Spare Parts:	**Warranty period**:
The common spare parts	2 years / unlimited mileage from the date of purchasing invoice
Power Battery and Drive Units	4 years / 50,000 miles (whichever comes first).

Note: Warranty repair or replacement does not extend, renew or restart the original limited warranty period for the vehicle, spare part or accessory, except where required by applicable law.

Regular Maintenance

The vehicle must be maintained according to the AION maintenance schedule in order not to risk invalidating the Warranty should an incident be due to the lack of or quality of servicing.

The service intervals are every 18,000 miles or 24 months, whichever comes first. The Vehicle must be serviced in accordance with recommended schedule and within a maximum of 1,000 miles / 28 days (whichever comes first) of recommended service intervals. Failure to do so may void the warranty.

For more information, refer to your AION Authorised Dealer or Authorised Repairer.

Note: If the vehicle is used in one or more harsh driving conditions, please follow the supplementary maintenance instructions. See Supplementary Maintenance **Page 13**.

	MILEAGE					
ITEM	18K miles or 24 mths.	36K miles or 48 mths.	54K miles or 72 mths.	72K miles or 96 mths.	90K miles or 120 mths.	108K miles or 144 mths.
Replace A/C filter	X	X	X	X	X	X
Replace coolant		X		X		X
Replace brake fluid		X		X		X
Replace differential & reducer gear oil		X		X		X

Note: In areas where roads are salted during winter conditions, brake caliper cleaning and lubrication must be carried out every 12,000 miles or 12 months (whichever comes first).

Supplementary Maintenance

Maintenance intervals are based on normal driving conditions and may require additional maintenance items or reduced intervals if the vehicle is frequently used in harsh conditions, please contact the AION Authorised Repairer. The following are considered harsh driving conditions:

1. Drive in a high dust environment, such as desert, construction site, etc.
2. Drive in severe cold (below -20°C) or high temperature (above 40°C).
3. Drive in a humid environment or wade frequently.
4. Drive on the road surface of salt or corrosive material.
5. Engage in commercial operational activities or often be used for high-load use, such as traction trailers.
6. Engage in off-road driving, racing or competitive activities.

Maintenance item	**Harsh condition**	**Maintenance Interval (whichever comes first)**
Check wheel fixing bolts	1, 2, 3, 4, 5, 6	Every 3,000 miles or 3 months
Check chassis bolts (check and tighten bolts to specified torque)	1, 2, 3, 4, 5, 6	Every 6,000 miles or 6 months
Check steering level (check clearance, check that connections are secure)	1, 2, 3, 4, 5, 6	Every 6,000 miles or 6 months
Check suspension ball connector and dust cover (check ball connector for loose or dust cover for water leaking)	1, 2, 3, 4, 5, 6	Every 6,000 miles or 6 months
Check the suspension assembly (check that the bushing is free from ageing and breakage, the connecting bolts and nuts are tightened to the specified torque, and the connecting rod is free from deformation and cracks)	1, 2, 3, 4, 5, 6	Every 6,000 miles or 6 months
Replace air conditioning element	1, 2	Every 6,000 miles

Regular Maintenance Record

Service completed	Service completed
Mileage:	Mileage:
Date:	Date:

Service completed	Service completed
Mileage:	Mileage:
Date:	Date:

Service completed	Service completed
Mileage:	Mileage:
Date:	Date:

Regular Maintenance Record

Service completed	Service completed
Mileage:	Mileage:
Date:	Date:

Service completed	Service completed
Mileage:	Mileage:
Date:	Date:

Service completed	Service completed
Mileage:	Mileage:
Date:	Date:

